

A Community Bank Finds Needed Support and Service With a PEO



Personalized service



Proactive HR compliance guidance



Turnkey HR solutions

Their challenge

As members of a highly regulated industry, community banks not only have to manage the typical operational challenges other local businesses face, but also contend with near-constant audits from banking regulatory agencies.

The leadership of one Texas community bank knew from the beginning that it would need to outsource its human resources functions to a professional employer organization (PEO) if it wanted to **minimize its administrative burdens** and **gain greater efficiencies and peace of mind**. But it didn't want to hire just any PEO; it wanted a **local partner** that would value its business just as much as the bank's staff valued its own customers.

Our solution

As a leading national PEO with the added value of a local presence, G&A Partners was able to provide the community bank with the best of all worlds. Their G&A account team delivers the high-quality HR, benefits, and payroll expertise expected from a large firm, but with the face-to-face support and personal relationships the bank wanted.

Business impact

- **Turnkey back-office support:** The bank's G&A account team takes care of all the tedious administrative work associated with managing employees (processing payroll, administering benefits, etc.), which allows its leadership team to stay focused on growing the bank into a successful business with multiple branches and more than 100 employees.
- **Proactive HR compliance guidance:** G&A's HR experts help the bank stay compliant with labor laws—including the Family and Medical Leave Act (FMLA) and Affordable Care Act (ACA)—as well as the many regulations it has to comply with as a federal contractor.

- **Industry**
Community Bank
- **Location**
Multiple branches across Texas
- **Number of employees**
100+
- **Challenge**
Finding a PEO within its community that could provide HR expertise and convenience as well as extensive knowledge of compliance.
- **G&A solution**
G&A Partners provided local representation and a dedicated account team who would be familiar with its business and offer turnkey back-office support.

