Quiz Questions Workplace Violence Prevention in California

**Name:**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| 1. | Under California’s workplace violence prevention law, to qualify as workplace violence, there must be a physical assault and an injury. |
|  | * True |
|  | * False |
| 2. | Who is type 1 violence committed by? |
|  | * A person who has no legitimate business at the worksite |
|  | * A customer, a client, an inmate, a student, or a visitor |
|  | * A present or former employee, supervisor, or manager |
|  | * A person who does not work at the workplace but has or is known to have had a personal relationship with an employee |
| 3. | Which of the following is an example of an engineering control put in place to reduce the risk of workplace violence? |
|  | * Conflict resolution techniques |
|  | * Procedures for reporting behavior |
|  | * Security cameras |
|  | * The “buddy” system |
| 4. | Which of the following is an example of an administrative control put in place to reduce the risk of workplace violence? |
|  | * Security cameras |
|  | * Procedures for reporting problem behavior |
|  | * Controlling access to the facility with locked doors |
|  | * Keeping the workplace well lit inside and outside |
| 5. | Bullying and intimidation are early warning signs of potential workplace violence. |
|  | * True |
|  | * False |
| 6. | Which of the following is an example of a factor that increases the severity of a workplace violence incident? |
|  | * Working directly with the public |
|  | * Working with unstable people |
|  | * Inadequate security systems |
|  | * Working alone |
| 7. | If a person at your workplace gets upset and starts to damage equipment, you should yell at the person to leave and threaten to call security. |
|  | * True |
|  | * False |
| 8. | If you find yourself in close range to an active shooter and can’t run or hide, what do you do? |
|  | * Act aggressively. |
|  | * Throw yourself to the ground. |
|  | * Remain calm. |
|  | * Plead for your safety. |
| 9. | Workplace violence threats and incidents must be reported to your supervisor immediately. |
|  | * True |
|  | * False |
| 10. | 911 should only be called if someone brings a weapon into the workplace. |
|  | * True |
|  | * False |

Quiz Answers Workplace Violence Prevention in California

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| 1. | Under California’s workplace violence prevention law, to qualify as workplace violence, there must be a physical assault and an injury. |
|  | False. |
|  | California’s rule defines workplace violence as any act of violence or threat of violence that occurs at the worksite or an incident involving the threat or use of a firearm or another dangerous weapon, regardless of whether the employee is injured. |
| 2. | Who is type 1 violence committed by? |
|  | A person who has no legitimate business at the worksite. |
|  | Type 2 violence is committed by a customer, a client, an inmate, a student, or a visitor. Type 3 violence is committed by a present or former employee, supervisor, or manager. Type 4 violence is committed by someone who does not work at the workplace but has or is known to have had a personal relationship with an employee. |
| 3. | Which of the following is an example of an engineering control put in place to reduce the risk of workplace violence? |
|  | Security cameras. |
|  | Other examples of engineering controls include controlling access to the facility with locked doors and keeping the workplace well lit inside and outside. |
| 4. | Which of the following is an example of an administrative control put in place to reduce the risk of workplace violence? |
|  | Procedures for reporting problem behavior. |
|  | Other examples of administrative controls include using conflict resolution to deal with potentially violent situations and using a "buddy" system for specified emergency events. |
| 5. | Bullying and intimidation are early warning signs of potential workplace violence. |
|  | True. |
|  | Other early warning signs include someone who is discourteous or disrespectful, uncooperative, and/or verbally abusive. |
| 6. | Which of the following is an example of a factor that increases the severity of a workplace violence incident? |
|  | Inadequate security systems. |
|  | Other factors include unrestricted movement of the public in a facility, ineffective procedures to warn of danger, and blocked escape routes. Working with the public, working with unstable people, and working alone are factors that increase the likelihood of workplace violence. |
| 7. | If a person at your workplace gets upset and starts to damage equipment, you should yell at the person to leave and threaten to call security. |
|  | False. |
|  | This scenario is a sign of escalation and is a level 2 violence category. You should secure your own safety and the safety of others. ***[Insert the way employees would do this, e.g., sounding an alarm, alerting a coworker, seeking assistance from a supervisor, etc.]*** Call 911 if warranted, particularly if the situation requires immediate medical and/or law enforcement personnel. |
| 8. | If you find yourself in close range to an active shooter and can’t run or hide, what do you do? |
|  | Act aggressively. |
|  | Act aggressively, yell and scream, and use whatever is available as a weapon if you can’t run away or hide. Your chance of survival is much greater if you try to incapacitate the shooter by acting as aggressively as possible against the shooter―throwing items, improvising weapons, and/or yelling. |
| 9. | Workplace violence threats and incidents must be reported to your supervisor immediately. |
|  | True. |
|  | All workplace violence threats and incidents must be reported to your supervisor immediately. |
| 10. | 911 should only be called if someone brings a weapon into the workplace. |
|  | False. |
|  | Call 911 when the situation requires immediate medical and/or law enforcement personnel. Secure your safety before making the call. |